

**10A NCAC 48D .0210 STANDARD J: ACCOUNTABILITY AND PERFORMANCE MANAGEMENT**

To satisfy the accountability and performance management standard, a local health department shall complete the following activities:

- (1) develop and maintain written policies and procedures for the administration of the LHD;
- (2) comply with state and local laws and rules relating to programs and services offered by the LHD;
- (3) maintain a procedure for monitoring and improving the performance of LHD programs and services;
- (4) identify and use evidence-informed practices to improve LHD programs and services; and
- (5) use quality improvement practices to improve LHD services and programs.

*History Note: Authority G.S. 130A-34.1;  
Eff. June 1, 2026.*